Check the version of Flash Player and Adobe Connect Meeting Add-In

Checking the version of Flash Player

1. Go to http://helpx.adobe.com/flash-player.html
2. Click on the 'Check Now' button and you should see something like:

   ![Check Flash Player](image)

3. You will also have an opportunity to download and install the latest version of Flash Player.

Checking the version of the Adobe Connect Meeting Add-In

Note: some functionality in Adobe Connect (e.g., screen sharing) requires you to install the Adobe Connect Meeting Add-In.

How to tell if you using the Connect Meeting Add-in?

1. Start an Adobe Connect meeting
2. Authenticate with your JHED ID/Password
3. Your browser will say "The meeting was opened in the Adobe® Connect™ Add-in."
4. A separate application/program called "adobeconnectaddin" (Mac) or "Adobe Connect Add-In" (Windows) launches

If you don't see this, then your meeting is running within the Flash Player on your Browser.

How to check the version of the Adobe Connect Meeting Add-In?

1. Select 'Help' in the upper right corner of the screen
2. Select 'About Adobe Connect...' from the menu

   ![Help Menu](image)

3. You should see a box open with the "Adobe Connect Add-In version", e.g.,

<table>
<thead>
<tr>
<th>Mac</th>
<th>Windows</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</table>
Where to get the latest Adobe Connect Add-In?


Enable Flash for Google Chrome

Google Chrome now blocks Flash content by default. You will need to add connect.johnshopkins.edu to the list of sites allowed to use Flash.

In Google Chrome 69 (or later), the Flash settings will be kept until you quit the browser. That means every time you launch Chrome 69 (or later), you will need to re-add connect.johnshopkins.edu to the list of sites allowed to use Flash.

Prior to Google Chrome 69

Steps to allow "connect.johnshopkins.edu" to use Flash:

1. Go to [https://connect.johnshopkins.edu](https://connect.johnshopkins.edu)
2. Go to the top left corner of the browser, click on "Secure" icon

(prior to Chrome 69) or "Lock" icon

(Chrome 69)

Prior to Chrome 69
Chrome 69

3. Select the "Site settings" option

4. This will open Settings in a new tab
5. Next to the "Flash" option, choose "Allow"

6. Close the Settings tab.

7. You will be prompted to RELOAD the page.

8. Flash should now be available for the connect.johnshopkins.edu site.

Enable Flash for Firefox

See https://helpx.adobe.com/flash-player/kb/enabling-flash-player-firefox.html

Enable Flash for Safari

See https://helpx.adobe.com/flash-player/kb/enabling-flash-player-safari.html
Enable Flash for Other Browsers

For more help on Flash: https://helpx.adobe.com/flash-player.html