EMET, Internet Explorer Crashes When Launching Meeting

This week there was an update to Microsoft's Enhanced Mitigation Experience Toolkit (EMET) that was distributed to Hopkins managed PCs. Since then we have had reports of Internet Explorer crashes when attempting to launch an Adobe Connect meeting.

Solution:

1. Launch EMET via Start > All Programs > Enhanced Mitigation Experience Toolkit > EMET GUI
2. Click on Apps (top of page)
3. Locate the row for iexplore.exe
4. Locate the column for EAF+
5. Uncheck the box that's the intersection of iexplore.exe and EAF+
6. Click on OK button (bottom of page)
7. Close the EMET GUI (red X in the upper right)
8. Restart Windows