Adobe Connect Mobile

Frequently Asked Questions (FAQs)

What is Adobe Connect Mobile?

Adobe® Connect™ Mobile is an application that allows you to host, attend, present, and completely drive collaboration in online meetings or training - anywhere, anytime, and with virtually any mobile device (iOS and Android). Start and manage meetings directly from your device; join mult-user videoconferences with your device’s camera; share content with other attendees stored in the cloud or on your device; and fully collaborate using whiteboards, chat, polls and more.

Downloads


- Adobe Connect Mobile for iOS
- Adobe Connect Mobile for Android

The app supports the following devices and operating systems:

Apple:

- Requires iOS 4.3 or later. Compatible with iPhone, iPad, and iPod touch. This app is optimized for iPhone 5.

Android:

- Devices: Samsung Galaxy Tab 2 (10.1), Nexus 7, Samsung Galaxy Tab (10.1), ASUS Transformer, Samsung Galaxy Tab (7”), Motorola Xoom, Motorola Xoom 2.
- Supported OS versions: 2.2 and higher.
- AIR Runtime required: 3.2 or higher


How to join the meeting?

The simplest way is to click on the meeting room URL (e.g., [http://connect.johnshopkins.edu/demo](http://connect.johnshopkins.edu/demo)) you receive in an email.

For iOS devices:

1. Click on the meeting room URL you receive in an email. iOS will then automatically start Safari and allow you to login.
   - or -
   Start the Safari browser and enter the meeting room URL, e.g., [http://connect.johnshopkins.edu/demo](http://connect.johnshopkins.edu/demo)
2. Log in as a "guest" or select the "Login using JH Enterprise Authentication" (if you are using your JHED ID)
3. Say OK at the compliance screen ("Adobe Connect can be used to record meetings...")
4. If your meeting room requires a Room Passcode, you will be prompted to enter it.
5. iOS should now start the Adobe Connect Mobile app and take you into the meeting room.

For Android devices:

1. Click on the meeting room URL you receive in an email. Android will then automatically start Chrome and allow you to login.
   - or -
   Start the Chrome browser and enter the meeting room URL, e.g., [http://connect.johnshopkins.edu/demo](http://connect.johnshopkins.edu/demo)
2. Log in as a "guest" or select the "Login using JH Enterprise Authentication" (if you are using your JHED ID)
3. Say OK at the compliance screen ("Adobe Connect can be used to record meetings...")
4. If your meeting room requires a Room Passcode, you will be prompted to enter it.
5. Click on the "Open meeting in Adobe Connect Mobile" link

6. Android should now start the Adobe Connect Mobile app and take you into the meeting room.
Where can I get more information about Adobe Connect Mobile?

For more information on Adobe Connect Mobile visit the Adobe Connect Mobile User Forum on connectusers.com