Remove sandbox restrictions from your Safari player

Issue

By default, Safari 6.1 and later play rich-media content in Safe Mode. Safe Mode protects the user by restricting what can be done with content that you create in Adobe Flash. But, it also prevents some content from working correctly, such as installing AIR applications or Adobe connect.

If you trust the current domain, you can use the following steps to enable the content to run in Unsafe Mode. Unsafe mode places fewer restrictions on content so the content can work correctly.

This behavior is the default for Safari.

Note: Safari 6.1.1 and Safari 7.0.1 are available for OS X Lion 10.7.5, OS X Mountain Lion 10.8.5, and OS X Mavericks 10.9.

Symptom

You see a pop up warning to adjust Safari’s security preferences to allow Flash content from this domain to work properly.

Solution (Workaround)

See http://helpx.adobe.com/flash-player/kb/removing-sandbox-restrictions-your-safari.html

1. With the website open (e.g., connect.johnshopkins.edu), Choose Preferences from the Safari menu.
2. Select Manage Website Settings in the Security tab of the Preferences panel.
3. Select your website (e.g., connect.johnshopkins.edu) from the list of “currently open websites.”
4. Select Run in Unsafe Mode from the pop-up menu.
5. In the subsequent alert, click Trust.
6. Click Done, and close the Preferences panel.

We would recommend quitting out of Safari and launching it again after making the Security Preferences change.