Adobe Connect: Planned Maintenance on July 13, July 18, and July 20, 2017

Please be aware there is upcoming maintenance planned for July that will affect the availability of Adobe Connect services.

Thursday, July 13th 12:00 AM - 6:00 AM (Eastern)
Change CHG0038778

There is a planned IT@JH infrastructure change beginning at midnight. Adobe Connect will not be available during this period. This is the first part of the change, the second part will be the following Thursday.

Tuesday, July 18th 3:30 AM - 6:00 AM (Eastern)
Change CHG0038887

This is for additional troubleshooting of the IT@JH infrastructure change. Adobe Connect will not be available during this period.

Thursday, July 20th 12:00 AM - 6:00 AM (Eastern)
Change CHG0038924

This is the second part of a planned IT@JH infrastructure change beginning at Wednesday midnight into Thursday morning.

We do not recommend running any meetings at the beginning of this change, and between 4:00 - 6:00 AM (when we will be doing testing).